

THE ESCAPE GAME

Title: Escape Room Game Master

Hours: Friday to Sunday, 10-20 hours per week avg. (zero hour contract)

Friday availability essential!

Wages: National minimum wage applies

Location: Samlet Shopping Centre, Llansamlet, SA7 9AG

Age: 18+

Position Summary: The Game Master is responsible for running the game and enhancing the guest experience by providing friendly and professional customer service. You will need to be extremely comfortable communicating and working with our guests throughout their entire live escape game experience. You'll also be contributing to a dynamic team working in a fast paced environment! Creative problem solving is a must, as is energy and enthusiasm.

Job Requirements:

- Greeting and briefing guests
- Taking payment and cash handling
- Monitor the guests' activity during the game and engage via the TV and computer screens
- Reset game room for next group of guests
- Must have a solid grasp of technology - basic computer skills, emailing, troubleshooting, etc.
- Clear and effective verbal and written communication skills
- An upbeat, pleasant, positive and professional attitude
- Must have reliable transport
- Must be able to provide simple repairs to puzzles/props if required



Candidates will also have the opportunity to run axe throwing games.

Mon - Thurs, 5-10 hours per week avg.

Job requirements are the same with the addition of minor DIY skills (e.g. changing target boards)

If you would like to apply for this position, please email theescapegame@outlook.com with your CV and cover letter.